Odyssey Portal - Washington Courts – Online Case Search

Frequently Asked Questions

What is the Odyssey Portal?

In June 2015, Administrative Office of the Courts began to implement a new Superior Court case management system, known as Odyssey, in counties around the Washington state. Odyssey Portal is a web based application used to view Odyssey court records and documents. Odyssey Portal offers:

- Case information and public documents filed in Superior Courts and County Clerk's offices using Odyssey's case management system. Currently, the counties using Odyssey include: Asotin, Columbia, Franklin, Garfield, Lewis, Snohomish, Thurston, Whitman and Yakima Superior Courts.

  To see a map of the counties included in each Odyssey implementation, please click **here.**

- Access roles based on the needs of court employees, judicial partners, and the public. (Roles are defined in sections 2 and 3 of the Odyssey **Portal User Guide**).

  - **Registered users** may access public court records *and documents,* any document access fees will be paid directly to the County Clerk.

  - **Anonymous access** to Odyssey Portal allows access to public records for Superior Court cases which are not confidential or sealed. Only case information will be displayed; *no documents can be viewed with this access role.*

What is not available through Odyssey Portal?

- Access to court records is limited as defined by federal law, state law, court rule, court order, and/or case law. For more information about access to court records, please click **here.**

Can I access court documents through Odyssey Portal?

Access to court documents is authorized through the County Clerk. Please contact the respective **County Clerk's Office** to request access and fee information. *Public users do not have access to court documents.*

Whom do I contact if I have questions about a particular hearing or case?

- Questions about hearings and cases should be directed to the Clerk's Office in the county holding the record.

Is there a guide on how to use the system?

- Yes. The Odyssey Portal User Guide is available on www.courts.wa.gov.
  - From the site landing page, go to the purple box titled **"How do I…"**, then select **"Access Odyssey Portal?"**

Which internet browser should I use for the Odyssey Portal?

- Odyssey Portal runs best on Google Chrome as the default browser.

Whom do I contact if I have Odyssey Portal support questions?

- Please contact: OdysseyPortal@courts.wa.gov